

TERMS & CONDITIONS

**CALLE LUBINA 54
LA TORRE GOLF RESORT
TORRE PACHECO
SPAIN
30709**

1. MAKING YOUR RESERVATION

Complete and return our Booking Form.

Send deposit or full balance to Mrs P Emmerson, 23 Park Avenue, Gateshead, Tyne & Wear, England, NE11 9QE. All cheques should be made payable to Mrs P Emmerson.

2 RESERVATION AND DEPOSIT

A £100.00 per week non-refundable deposit is required on all reservations within 10 days. Your reservation will be confirmed by email when the deposit is received.

3. PAYING BALANCE

Balance is due 8 weeks before check in, if fully payment is not received we reserve the right to cancel the booking. An additional security deposit of £200.00 is also payable with the balance and will be returned to the guest providing there are no damages to the property. The payment will be returned within 7 days from the end of the stay.

4. CHECK IN / CHECK OUT

Check in is 4 p.m. on day of arrival.

Check out is 10 a.m. on day of departure (PROMPT)

5. PROPERTY

A 4 digit lock box code is required to gain entrance to the property, this will be issued with a full information pack once the final payment is made. Linens and towels are provided in the home. Do not flush anything down the toilet other than toilet paper and human waste. There will be a charge made if the Management company are required to unblock a toilet.

6. HOT TUB HEATING

See separate instructions.

7. PESTS

Please do not leave food out on counters or if clothes are kept on the floor it will attract pests.

8. FORCE MAJEURE

No liability can be accepted, or refunds given for the events, which are 'forced majeure'. These include, but are not limited to war, threat of war, riots, civil commotion, terrorist activities, industrial disputes, technical difficulties with transport, natural or nuclear disaster, fire, adverse weather conditions or other event outside our control.

9. LIABILITY

We accept no liability whatsoever for injury or loss sustained by guests or other visitors while in the home or spa, or for any loss or damage caused to any property brought to the premises. No responsibility is accepted for any death, illness or damage to property and/or motor vehicles.

10. PETS AND SMOKING

The property is non smoking and pets are not allowed in the property.

11. ARM BANDS

6 Arm bands are provided in the home as they are required to enter communal pools and to book the tennis courts. Please do not remove the bands when you check out of the home as we will be charged a fee of £50 per band replacement and therefore this cost will be charged to your security deposit. If a band is damaged please leave it in the home as replacement of damaged bands are not chargeable.

12. RUBBISH/TRASH

There are large communal rubbish containers which should be used for all refuse during your stay.

13. SALE OF THE PROPERTY

In the event that the property is sold, all payments made will be refunded and no compensation will be given.

14. CHECK OUT PROCEDURES

Remove all used linens from the beds and used towels in the bath. Start dishwasher upon departure. Bag all rubbish and put in the communal refuse containers around the resort on departure. Do not move furniture. Do not park on the grass. Refer to the guest manual for further information. If the home is left excessively dirty and the check out procedures are not followed, there will be an additional cleaning fee charged.

| |
|---------------|
| SIGNED |
|---------------|